



YOBE STATE GOVERNMENT YOBE INTERNAL REVENUE SERVICE

Further to the executive order on Grievance Redress Mechanism, the Yobe State Government has established a Grievance Redress Mechanism to address complaints and grievances including interstate trade-related grievances.

Procedure for Lodging Grievances

Step 1:

Go to

www.yobereport.com

Step 2:

Select

"Open a New Ticket."

Step 3:

Enter

your contact information in the fields provided.

Step 4:

Under 'Help Topic,'

choose the relevant ministry or department (MDA) related to your issue.

Step 5:

Click

"Create Ticket" to proceed.

Step 6:

Complete

the form with any additional details.

Step 7:

Click

"Create Ticket" again to submit.

Step 8:

Support Ticket Created.

You'll see a confirmation page

Step 9:

Allow up to 2 weeks for a response and resolution.